

New directions in street homelessness

A good practice seminar

Manchester, 11 March 2008

London, 25 March 2008



Delegate cost: £75 (plus VAT). Special offer: book two places for £130 (plus VAT).

All delegates will receive a **free** copy of Shelter's Good practice report:
New directions, Volume 2.

Shelter

To mark the launch of Volume 2 of *New directions: supporting street homeless service users with complex needs*, Shelter is running two good practice seminars.

These seminars are organised by Shelter's Good Practice Unit (GPU), established in 2006 to help support other agencies and professionals to improve their services for homeless and badly housed people. The GPU runs a series of regional seminars and events throughout the year, and showcases the work of other organisations each February at its national good practice conference.

Aims of each seminar

The GPU will be presenting its innovative work, new thinking and information on the latest developments to enable professionals working with homeless people who have complex needs, to do so more effectively. The seminar provides you with the opportunity:

- for joint working and networking
- to take part in practical workshops run by innovative organisations and experts
- to hear directly what street homeless people want
- to learn about good practice for working with homeless people with complex needs
- to find out about new developments to help you tackle street homelessness.

Who should attend

These one-day seminars are aimed at anyone who has a concern with street homelessness, including people working for:

- local authorities and registered social landlords
- supported housing commissioners and providers
- day centres, hostels and outreach services
- drug, alcohol and mental health services.

Whether you are working at operational level or responsible for strategy and commissioning, you will find this event invaluable.

Programme

10.00am	Registration and refreshments
10.30am	Welcome and introduction Angwen Vickers and representatives from the Service User Network (SUN) in Manchester
10.50am	Workshops: session one
12.05pm	Lunch (will be provided)
12.45pm	Workshops: session two
2.00pm	Coffee
2.15pm	Workshops: session three
3.30pm	Plenary discussion Meeting the hidden needs of homeless drug users
4.15pm	Close

Workshops: session one (10.50am–12.05pm)

Workshop A

Faith groups: a source of help and innovation or a source of conflict?

Presented by Alistair Murray from Housing Justice, Father Alan Sharpe of the Lorica Trust, and Steve Hyde, Cardiff County Council

Faith groups provide a great source of innovative and practical help to street homeless people. However, everyone concerned with homelessness does not welcome their work, and soup runs, for instance, often receive criticism.

This workshop features the innovative work of one faith-based group, the Lorica Trust in Brighton and their unique MiPod® units. It will also examine ways of resolving the differences that can exist between faith groups and other homeless service providers.

Workshop B

Legal workshop

Presented by Nik Antoniadis, Solicitor with Shelter's Legal Team

Street homeless people are often described as 'vulnerable', but this won't necessarily mean they'll end up with successful homelessness applications. Housing projects sometimes struggle with questions relating to security of tenure, and other questions of housing law.

In this workshop you'll have the opportunity to hear about the latest housing law developments affecting street homeless people and be given the chance to put your own questions to one of Shelter's legal experts.

Workshop C

Housing First: what can we learn from the USA?

Presented by Nicki Glassbrook, Street Homeless Outreach Team in Exeter, and Grant Everitt, Shelter Street Homeless Project

In the USA, Housing First projects take long-term rough sleepers straight from the street and provide them with settled housing. There's no hostel involved. It's a radical solution for people who aren't considered 'housing ready'. Such has been its success though, that starting with one scheme in New York, Housing First is now widespread across the United States.

This workshop examines how Housing First works and considers its application in the UK.

Workshops: session two (12.45–2pm)

Workshop A

Inclusive accommodation for homeless substance users: what works?

Presented by Dave Newmarch, Framework Housing Association in Nottingham

Accommodation and tenancy support are essential if homeless substance users are to move away from the street. It also enables them to take positive steps in managing their substance use. Achieving this is not always straightforward.

This workshop will examine research undertaken by Framework Housing Association with former homeless people; assessing what works, what doesn't, and what homeless people themselves would like to see developed.

Workshop B

Between sectors – filling the gap in services for people with personality disorders

Presented by Ray Middleton, Leeds Personality Disorder Service

Homeless people with a personality disorder repeatedly fall between 'sectors' and face major barriers to accessing accommodation and support. This can often leave people reaching crisis point on the streets. The Community Links' Personality Disorder Accommodation Service in Leeds seeks to reverse this through supporting both service users and practitioners in housing settings.

This workshop will provide an opportunity to consider key issues involved in working with people who have a personality disorder, and how to overcome problems. Delegates will be offered a framework for understanding personality disorders, which they may find useful in prioritising recovery work with this client group.

Workshop C

Wet provision for heavy drinkers

Presented by Bruce Diggins from The Wallich, Cardiff

Alcohol use creates the biggest support need that's recorded on England's largest rough sleeper database. Wet provision is a key aspect of any strategy to tackle the issue.

This workshop will examine good practice in wet provision, including the role of day centres and hostels. It will also examine the work of the Shoreline Project in Cardiff, run by The Wallich – a scheme that enables street homeless drinkers to retain their social network while moving straight from the street into shared houses and self-contained flats.

Workshops

Workshops: session three (2.15–3.30pm)

Workshop A

Going full circle: employing people with experience of chronic exclusion to deliver services

Presented by Tony Wright, Tammi Owers and Barry Trainor of Tyneside Cyrenians

Tyneside Cyrenians are one of the projects involved in the groundbreaking Adults facing Chronic Exclusion (ACE) programme. They use day and night outreach to enable chronically excluded people, including rough sleepers, sex workers, and prolific offenders to access integrated support. This is all provided on one site, and accessed via a non-threatening single point of entry. All those involved in the project are ex-service users.

This workshop will examine the work of Tyneside Cyrenians' ACE programme, and how their approach can reach people who are disenfranchised from mainstream services.

Workshop B

No recourse to public funds: how can we assist refugees and European migrants?

Presented by Hugo Tristram of the British Red Cross

Local authorities, health and support services across the UK are reporting increasing numbers of refugees and European migrants. Many face destitution because they're not entitled to any government support, leaving them vulnerable to exploitation, street homelessness and ill health.

This workshop will focus on these issues and examine the work of the British Red Cross and the No Recourse to Public Funds Network. It will provide you with the opportunity to discuss the latest developments and examine practical ways forward.

Workshop C

Meeting the needs of homeless women

Presented by Duncan Shrubsole from Crisis, and Karen Leenders from New Steine Mews in Brighton

Crisis' recent groundbreaking research report: *Homeless women: still being failed yet striving to survive* shows how homeless assessments and services still fail to meet the needs of homeless women. It shows that an expansion in present thinking and new approaches are needed to counter this.

This workshop will consider the main findings of the research by Crisis, and look at how services for homeless women can be improved. It will include a presentation about an innovative project in Brighton that seeks to benefit homeless women through the use of group therapy.

Plenary discussion (3.30–4.15pm)

Meeting the hidden needs of homeless drug users

Presented by Dr Russell Newcombe from the Lifeline Project, and Steve McKeown of Shelter's Street Homeless Project

Recent research by Lifeline and other projects show the extent of street homelessness among drug users is even greater than previously thought. Yet much of this need still remains hidden. Are homeless agencies and treatment providers doing enough to meet this need? What services should be provided?

This plenary session will give you the chance to learn about the research outcomes, as well as an opportunity to air your views.

Booking details

Dates: 11 March 2008 (Manchester) or 25 March 2008 (London)

Venues: **Manchester**

St Thomas Centre
Ardwick Green North
Manchester M12 6FZ

London

The Resource Centre
356 Holloway Road
London N7 6PA

Fees: First delegate rate £75 (+ VAT). Book two places for £130 (+ VAT). Lunch will be provided, together with your own copy of Shelter's Good practice report: *New directions, Volume 2*.

Delegate substitutions and cancellations

Delegate substitutions can be made at any time, without charge. However, if you wish to cancel your place on the seminar, please notify us in writing at least 21 days before the event, otherwise you will be charged the full fee. If you do have to cancel, we regret that we must charge you 10 per cent of the course fee to cover our administration costs.

Seminar cancellation

Shelter reserves the right to cancel the seminar up to 10 working days in advance. In the unlikely event of this happening, we regret that we are unable to refund you any expenses incurred, eg travel tickets or accommodation costs. We will, of course, refund your conference fees in full.

Changes to the programme

Shelter reserves the right to alter the programme, without notice, due to unforeseen circumstances.

Booking form

Good practice seminar: New directions in street homelessness

Pick the date and venue you want to attend:

Manchester, 11 March 2008

London, 25 March 2008

Delegate name

Delegate address

Postcode

Delegate contact number

Fax

Delegate email address (optional)

Invoice contact details

Postcode

Please nominate second delegate to receive the reduced rate.

Please select a first and second choice for each of the three workshop sessions, and we will try to accommodate your first and second choice wherever possible.

First delegate

Workshops: session one

First choice

Second choice

Workshops: session two

First choice

Second choice

Workshops: session three

First choice

Second choice

Please specify any dietary requirements or any other special needs you may have.

Second delegate

Workshops: session one

First choice

Second choice

Workshops: session two

First choice

Second choice

Workshops: session three

First choice

Second choice

Please specify any dietary requirements or any other special needs you may have.

Please return this form by post or fax to:

Jan Mitchell, Shelter Good Practice Unit, Third Floor, Wellington Buildings,
The Strand, Liverpool L2 0PP. Fax: 0844 515 2912.

If you have any enquiries regarding the event, please email goodpractice@shelter.org.uk

If you do not want information about other good practice events, please tick here.

Everyone should have a home

We are the fourth richest country in the world, and yet millions of people in Britain wake up every day in housing that is run-down, overcrowded, or dangerous. Many others have lost their home altogether. Bad housing robs us of security, health, and a fair chance in life.

Shelter helps more than 170,000 people a year fight for their rights, get back on their feet, and find and keep a home. We also tackle the root causes of bad housing by campaigning for new laws, policies, and solutions.

Our website gets more than 100,000 visits a month; visit www.shelter.org.uk to join our campaign, find housing advice, or make a donation.

**We need your help to continue our work.
Please support us.**

Shelter, the housing and homelessness charity

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